



Business to Business e-Solutions

Solution

Managed Customer Invoice Distribution

Get your customer invoices paid on time with less payment collection effort

[▶ Check out our introductory video](#)



What is Managed Customer Invoice Distribution?

Many businesses struggle with customers not paying invoices on time, often claiming they never received them! This issue frequently arises from mismatched invoice delivery methods or a lack of visibility into the delivery process.

B2BE's Managed Customer Invoice Distribution solution addresses this problem head-on, ensuring your invoices are delivered promptly, with confirmation loop to confirm receipt. Whichever method or format your customers prefer, we have multiple options for you—email, EDI, e-invoicing, facsimile, or print and post.

Our customer invoice distribution portal allows you to proactively manage and track invoice delivery status. If an invoice hasn't been received, this gives you sufficient time to address the issue.

[▶ Watch our video to learn more](#)

Challenges solved with Managed Customer Invoice Distribution



✓ **Eliminate Invoice Tracking Headaches**

Manual invoice tracking is time-consuming and prone to errors. Our managed service automates this, notifying you when customers haven't viewed invoices. This empowers your team to proactively reach out before payment is due.

✓ **Reduce Delayed Invoice & Payments**

Unprocessed invoices cause payment delays. Our solution lets your team proactively contact customers who haven't received or viewed invoices, ensuring timely receipt and processing, and speeding up payments.

✓ **Ensure Compliance and Data Security**

Navigating e-invoicing regulations and protecting sensitive data is complex. Our solution helps you meet local requirements and provides robust security and audit trails for compliance and data protection.

✓ **Empower Customers with Self-Service**

Sometimes, customers ask for another invoice copy if they have lost the original one. Archiving and storage save time with these requests. Our customer invoice portal lets customers log in to access current and historical invoices and statements anytime at any place.

✓ **Accommodate Customer Invoice Preferences**

Different customers have unique preferences and technical capabilities when it comes to receiving invoices. Our solution offers unparalleled flexibility, supporting email, EDI, e-invoicing, fax, and even traditional print and post options. This ensures you can cater to every customer's needs without added complexity or cost, fostering smoother relationships and faster payments.

✓ **Slash Operational Costs**

Manual Invoice creation and distribution is expensive and time-consuming. Our solution automates these processes, reducing labour costs and freeing up your team for more strategic work. This improves efficiency and boosts your bottom line.

Want to explore further? [▶ Watch our video](#) on barriers to improving customer invoice distribution efficiency.

What you can achieve with B2BE's Managed Customer Invoice Distribution solution



Accelerate Cash Flow and Reduce DSO

- Ensure timely payments by eliminating delays caused by lost or misdirected invoices.
- Improve your cash flow and shorten Days Sales Outstanding (DSO) by ensuring Customers have the Invoice in hand to process.



Gain Complete Invoice Control and Visibility

- Track invoices in real-time from the moment they're sent to the moment they're viewed by your customers.
- Proactively manage any delivery issues and ensure transparency throughout the Invoicing process.



Foster Positive Customer Relationships

- Shift your collections team's focus from chasing late payments to proactive communication and collaboration.
- Build stronger customer relationships by ensuring invoices are received and processed on time.



Ensure Data Security and Minimize Risks

- Regularly audit your invoicing process to identify and address compliance gaps before they escalate into issues.
- Maintain compliance with expert guidance.



Streamline Operations and Boost Productivity

- Automate time-consuming manual invoice tasks, freeing your team to focus on higher-value activities.
- Increase efficiency and productivity across all parts of your organisation connected to Invoice distribution.



Enhance the Customer Experience



- Offer customers their preferred invoice delivery method and easy access to invoices through a self-service portal.
- Minimise errors and delays, leading to greater customer satisfaction and loyalty.



Reduce Costs and Increase Profitability

- Eliminate expenses related to printing, postage, storage, and manual invoice processing.
- Lower your operational costs and improve your bottom line.






Thinking of implementing Managed Customer Invoice Distribution for your business?

▶ **Watch our video** to learn about the benefits and book a demo today.

Why Choose B2BE for Managed Customer Invoice Distribution?

When it comes to Managed Customer Invoice Distribution, choosing the right partner can make all the difference. B2BE has been providing reliable and innovative electronic trading solutions tailored to the unique needs of businesses.

Here's why B2BE stands out:

-  **Proactive Payment Management:** Our solution includes automated reminders and alerts for unpaid invoices, enabling you to address potential payment issues early and prevent cash flow disruptions.
-  **Effortless Compliance:** We understand that compliance is critical. Our solution makes it easy to track and trace documents, link related transactions, and maintain a complete document exchange history, simplifying audits and ensuring adherence to regulations.
-  **Customisation and Integration:** Our Managed Customer Invoice Distribution solution is designed to integrate seamlessly with your existing systems and processes. We'll work with you to customise the solution to your specific needs, ensuring a smooth transition and maximising its effectiveness for your financial operations.
-  **Global Accessibility:** B2BE provides our services to customers operating in over 60 countries worldwide. Our system is accessible anytime, anywhere, allowing you to connect with your trading partners and manage your invoices regardless of location.
-  **Great Customer Support:** B2BE is dedicated to providing outstanding customer service and support. Our team of experts is always available to assist you with any questions or issues, ensuring you get the most out of our solution and experience minimal disruptions to your operations.

Ready to simplify your invoicing and boost your cash flow? Schedule a call with one of our experts today to see how B2BE can transform your Invoicing.

Concerned about security and compliance? Click [here](#) to learn more about our world-class implementation, security processes, and commitment to regulatory standards.

About B2BE

B2BE delivers electronic supply chain solutions globally allowing organisations to better manage their supply chain processes, providing greater levels of visibility, auditability and control. With over 20+ years of experience, the B2BE teams operate in over 20 countries and regions and speak 17 different languages. We are trusted by over 6000+ customers with more than +58,000 trading relationships.